

Vision for media planning data in the next decade: New concepts for intermedia research

- Part III -

EMRO Annual Conference
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New concepts for intermedia research - RELOADED

Part I 2010 Mallorca, Spain

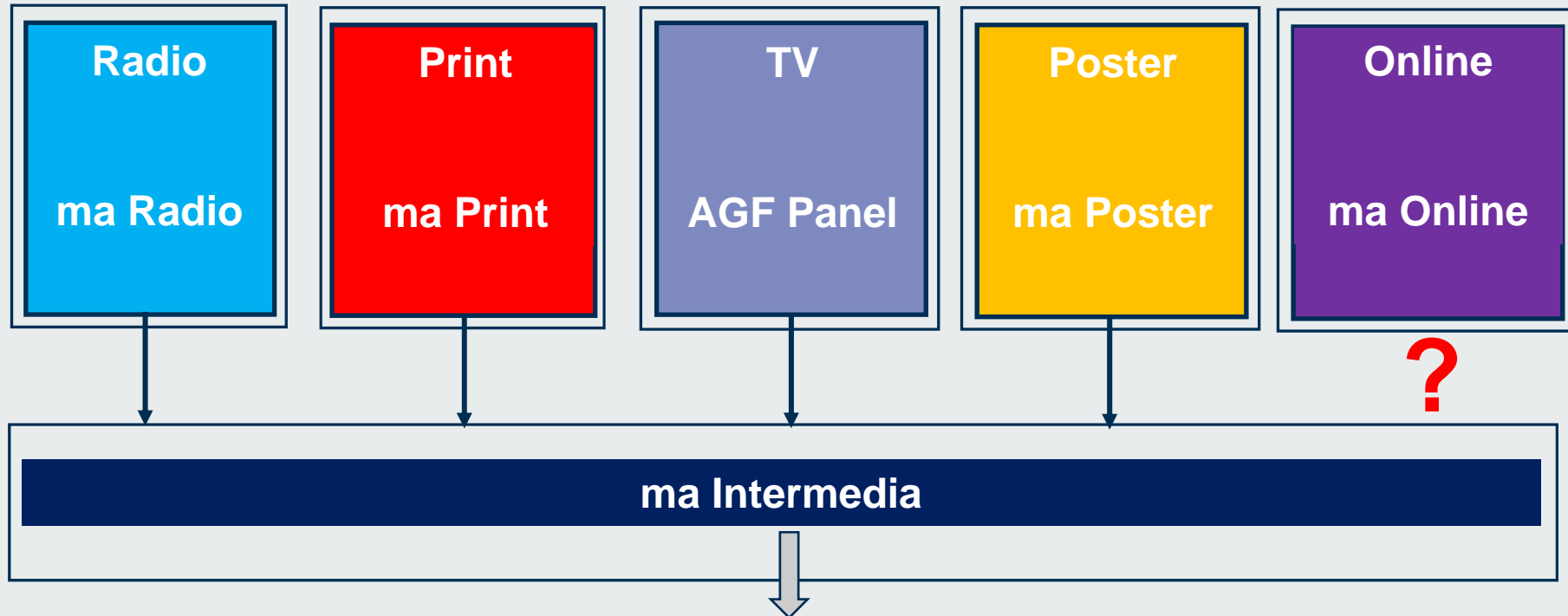
Part II 2011 Krakow, Poland

Now showing:

Part III 2012 Brighton, UK



ma Intermedia today



Cross-media planning possible / overlaps are represented

Can it be done better?

How can Online be integrated into Intermedia?

I.
Händler 2.0

II.
Client Recr.

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New concepts for intermedia research

II.
Händler 2.0 (all media in one interview)

Gabriele Ritter

III.
Client Recruitment (eMail follow-up)

Gabriele Ritter

IV.
HUB Survey (time budget survey)

Christiane Korch

V.
Current discussions

Christiane Korch

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Händler 2.0

Additional questions in the ma Print Media

CASI Print	
	PRINT (reduced)
Additional questions for	Radio
	TV

Online via client recruitment through e-mail follow-up survey

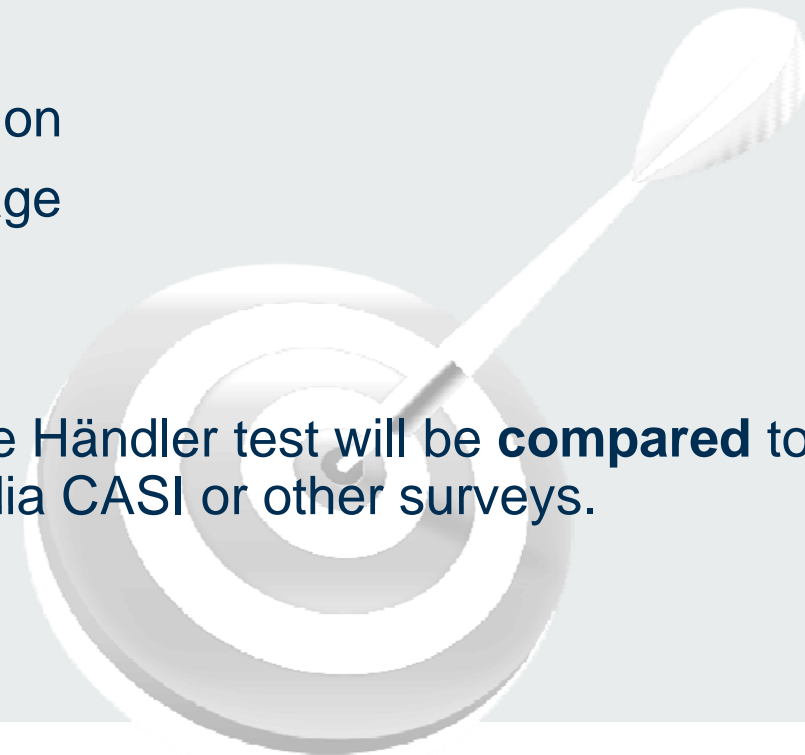
Consequence: Significant expansion of the query program
 Risk: Currency effects
 Therefore: Test

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Händler 2.0

Pre-test: Objectives

- In a field test of the Händler Model, the **feasibility of the modified questionnaire** and potential impacts due to the changed questionnaire are to be tested.
- Newly integrated were questions on
 - Radio reception and radio usage
 - TV reception and TV usage
- For this purpose, **results** from the Händler test will be **compared** to the results from the ma Print Media CASI or other surveys.



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Händler 2.0

Pre-test: Methodological profile

Overall population:	Population over the age of 14	
Selection method:	Use of 124 sample points from the network of the first Print Media wave of the ma 2012, random selection of households based on the conducted address survey, selection of the individual to be polled via Kish selection grid, secondary interviews in households with at least 4 individuals over the age of 14	
Survey method:	CASI, 2 institutes (MMA and IFAK)	
Evaluation:	Transformed, weighted data	
	/	\
	Händler model	Comparison group from the first Print Media wave of the ma 2012 (CASI)
Sample:	n = 517 cases (499 primary and 18 secondary interviews)	n = 500 cases (484 primary and 16 secondary interviews)
Response rate:	80.5%	78.1% (survey was not yet concluded at time of evaluation)
Field time:	March 20 to May 21, 2011	February 27 to July 9, 2011

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Händler 2.0

Pre-test: Methodological profile

Interview duration:

- **ma Print Media (CASI)**
45:54 min.
- **Händler test (CASI)**
48:03 min. / 48:30 min.

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Comparison of the results Händler vs. ma Print Media:

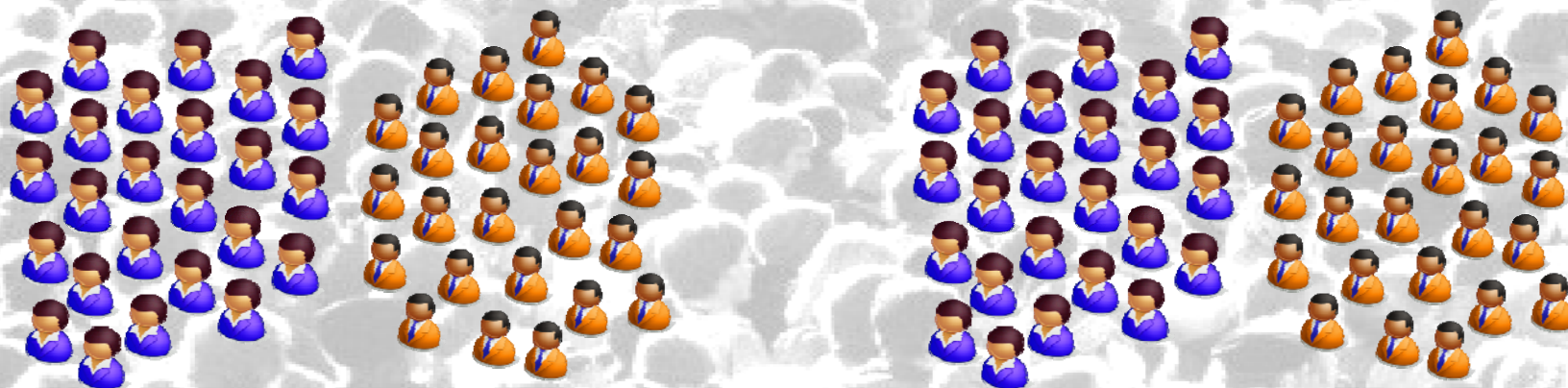
Statistics



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Händler 2.0 vs. ma Print Media: Demographics

The comparison of the sociodemographic structures of the two realized samples resulted in no significant deviations.



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Comparison of the results Händler vs. AGF Panel:

TV usage



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Händler 2.0 vs. AGF Panel: TV (1)

	ARD 		RTL 		ZDF 		Sat 1 		Pro7 	
	Händler	AGF	Händler	AGF	Händler	AGF	Händler	AGF	Händler	AGF
Daily	39.1	21.1	36.7	16.7	33.7	17.0	25.2	13.4	19.3	8.9
Several times a week	26.9	46.2	44.4	46.7	32.3	45.8	43.7	44.1	32.1	38.3
Once a week	13.9	5.4	13.1	6.2	15.0	5.4	19.9	5.7	26.7	5.6
Less frequently	10.5		2.6		9.9		7.7		13.0	
Never	9.1	0.0	2.6	0.0	8.6	0.0	3.0	0.0	8.4	0.0
No reception										



Please tell me for each of these networks how often you normally watch it in a given week from Monday through Sunday.

Basis: Händler model n = 517 Replies in %






Händler 2.0 vs. AGF Panel: TV (2)

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	VOX 		Kabel1 		Super RTL 		N24 		N-TV 	
	Händler	AGF	Händler	AGF	Händler	AGF	Händler	AGF	Händler	AGF
Daily	10.5	8.2	8.4	6.6	3.6	3.4	3.5	2.5	2.4	2.8
Several times a week	34.8	35.6	27.7	32.6	12.5	20.8	11.4	15.3	16.3	16.0
Once a week	26.3	5.8	23.6	5.5	14.5	4.6	12.0	4.5	14.7	4.5
Less frequently	17.1		21.3		23.8		22.5		17.0	
Never	10.3	0.0	18.2	0.0	44.5	0.0	48.6	0.0	46.9	0.0
No reception	0.5		0.4		0.7		1.5		2.2	



Please tell me for each of these networks how often you normally watch it in a week from Monday through Sunday.

Basis: Händler model n = 517 Replies in %

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Source: IFAK

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Comparison of the results Händler vs. ma Radio:

Radio usage



**I.
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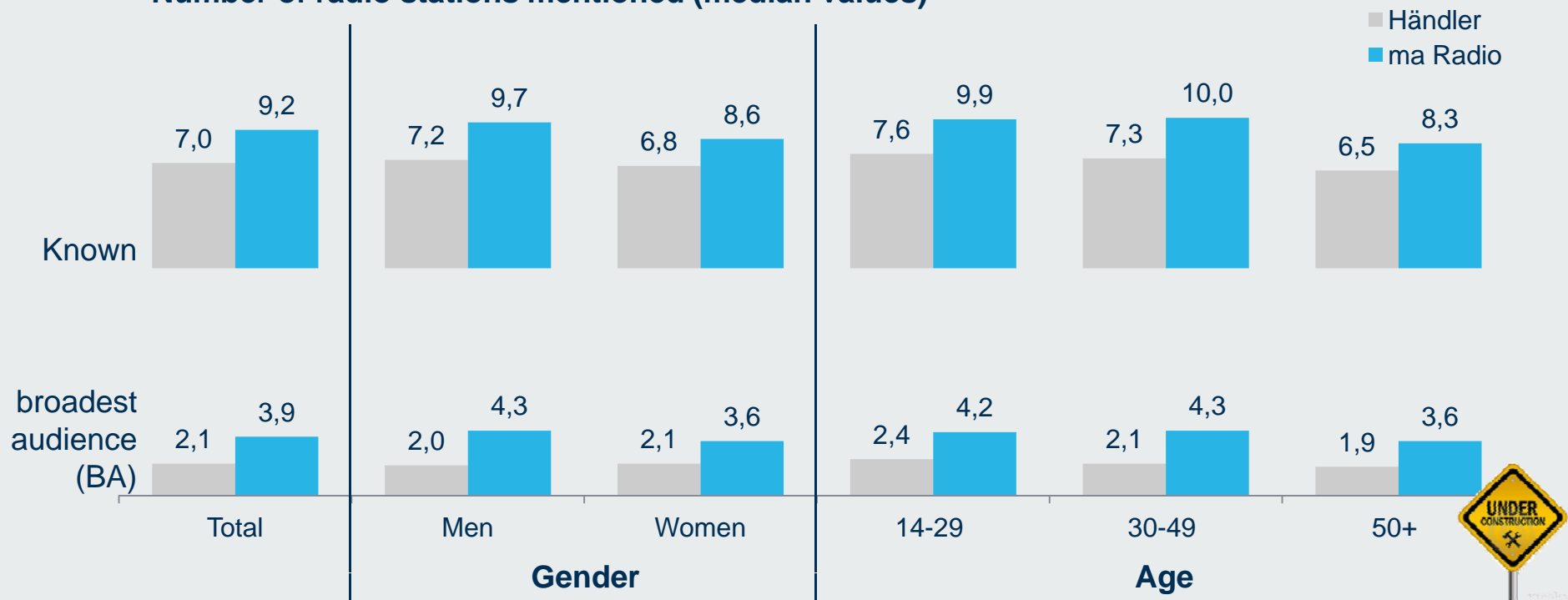
**III.
HUB Survey**

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Händler 2.0 vs. ma Radio

	Händler	ma Radio
Presented number of radio stations per interview (median value)	18.5	25.5

Number of radio stations mentioned (median values)



Sources: Field test Händler model n = 517
 ma 2011 Radio II (over the age of 10) ; Mo-Su, person-weighted
 Replies in %



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Comparison of the results Händler vs. ma Print Media:

Magazine usage



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Händler 2.0 vs. ma Print Media: Magazines (1)

	Händler			ma Print Media		
	Known	BA	AIR	Known	BA	AIR
Topical magazines on current events	85.9	68.2	33.6	85.6	70.7	38.7
Programming guides	77.0	68.7	58.8	77.7	70.8	61.5
Weekly women's magazines	53.1	45.8	24.6*	55.4	46.8	32.9*
Monthly women's magazines	36.6	30.4	12.6	35.6	27.3	15.6
Science / Technology / Culture	32.2	19.2	7.5	29.4	23.5	10.7
Automotive magazines	32.0	26.3	18.0	33.0	27.4	21.5
Living / Gardening magazines	29.4	22.0	9.7	31.8	25.2	10.8
Bi-weekly women's magazines	24.0	17.3	6.7	23.4	18.3	7.3
Entertainment electronics / Computer magazines	22.7	17.2	6.4	18.0	15.1	7.5
Lifestyle / City magazines / Adult magazines	20.4	13.3	2.9*	22.7	15.6	7.4*
Culinary magazines	19.8	14.6	5.6	15.6	13.3	6.1
Sports magazines	17.3	13.7	8.1	20.4	14.5	8.7
Business magazines	12.0	5.4	2.8*	12.3	9.5	5.4*
Music and youth magazines	9.1	5.2	3.3	6.9	3.8	2.0
Do it yourself	6.2	1.9	0.4	7.8	5.1	0.7
Parenting magazines	4.3	2.4	1.6	4.4	2.2	0.9
New every month	380.0	235.4	85.3	364.6	247.9	110.0
New every 14 days	134.7	87.9	44.9	131.0	84.0	48.1
New every week	528.2	307.5	120.1	534.6	306.0	141.4
Supplements	54.4	34.6	22.8	62.8	39.0	24.3

* Significant differences at significance level 5%

Basis: Händler model n = 517, ma Print Media n = 500

Replies in %

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Händler 2.0 vs. ma Print Media: Magazines (2)

	Händler		ma Print Media	
	BA	AIR	BA	AIR
1 title	3.3	24.6	3.1	16.3
2 titles	9.2	22.2	5.8	22.8
3 titles	10.1	15.1	14.6	14.7
4 titles	12.1	13.1	9.3	13.7
5 titles	8.1	5.6	13.5	10.1
6 titles	11.4	4.7	9.5	5.8
7 titles	7.4	4.1	9.0	3.2
8 titles	9.2	0.4	6.0	0.9
9 titles	5.8	0.9	6.7	0.7
10 titles	7.3	0.5	5.7	0.5
11 titles	2.9	0.3	4.1	0.2
12 titles+	11.2	0.1	11.2	1.7
Average of the read titles	6.7	2.7	6.8	3.2



Basis: Händler model n = 517, ma Print Media n = 500

Replies in %

Source: IFAK

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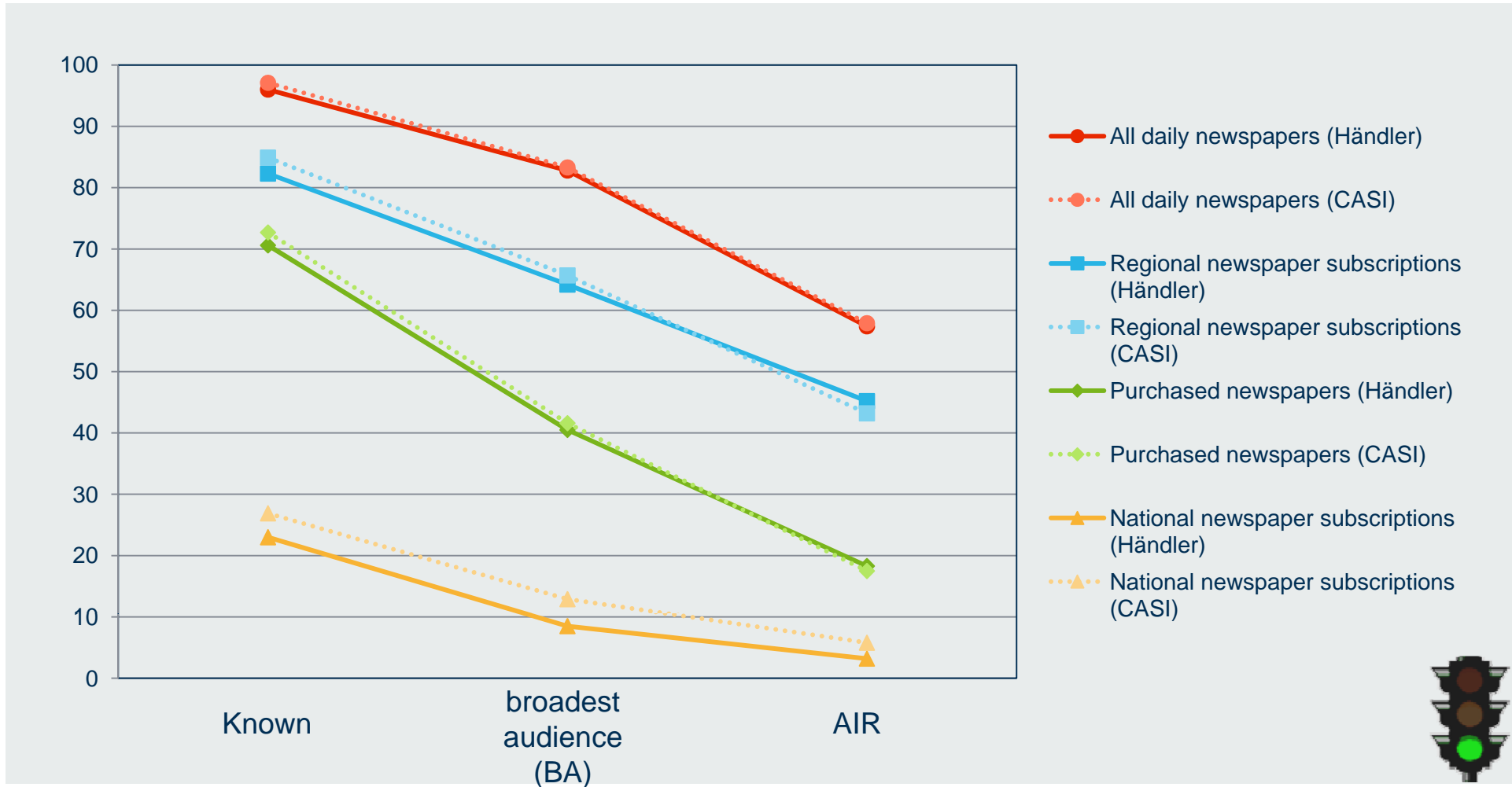
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Comparison of the results Händler vs. ma Print Media:

Daily newspaper usage



Händler 2.0 vs. ma Print Media: Daily newspapers



Basis: Händler model n = 517, ma Print Media n = 500

Replies in %



Source: IFAK

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Händler 2.0

Pre-test: Results + consequences

- Despite the expanded query program, there was only a slight increase in the interview duration.
- For radio and TV, there were in part significant deviations in potential and structures compared to reference surveys.
- Generally lower coverage levels for print media in the unweighted data inventory
- After weighting, the differences “disappear” for daily newspapers but remain for magazines.
- Revision of the additional questions for TV and radio
- Distribution of the additional questions to partial samples for print media
- New test (n = 1,000) as a sub-sample integrated into the ma Print Media



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Client Recruitment Pre-test: Procedure

ma Poster CATI 2012

Recruitment question by interviewer at the end of the interview.

Institute: Enigma GfK, Ifak

ma Print Media CASI 2012 I.

Recruitment question to be filled out by interviewee him-/herself at the end of the interview.

Institute: Enigma GfK

Mailing

of invitation emails on Mondays. Two reminders each at weekly intervals.

Implemented by: Enigma GfK, Ifak

Landing page with information on the “link to measured data of the AGOF.”

Institute: Interrogare

Online survey

Implemented by: Interrogare

Start page of the survey. Entry into the IVW cookie or setting of the cookie only at this point.

Institute: Interrogare

Research in the UCDW.

As of: September 19, 2011

Implemented by: Infonline

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Client Recruitment

Pre-test: Response rates

Testing phase: February 28 to September 12, 2011

	Number of cases
Field of the starting survey	
conducted interviews	6,128
of these: online users	4,286
eMail dispatch	
willing to participate and invited via eMail	1,450
Response	
at least click on link	858
of these: found in the UCDW	770

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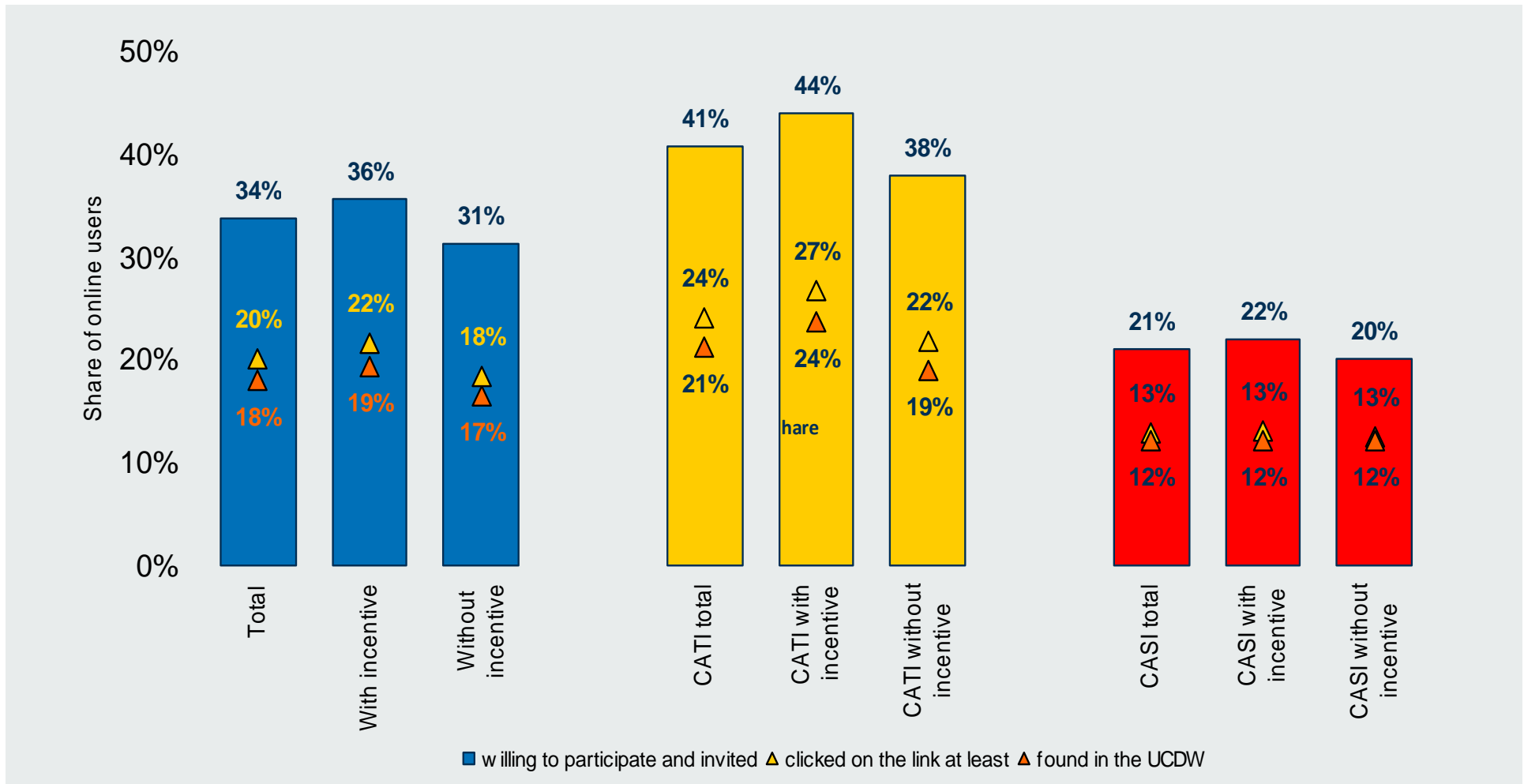
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Client Recruitment

Pre-test: Response rates based on survey method



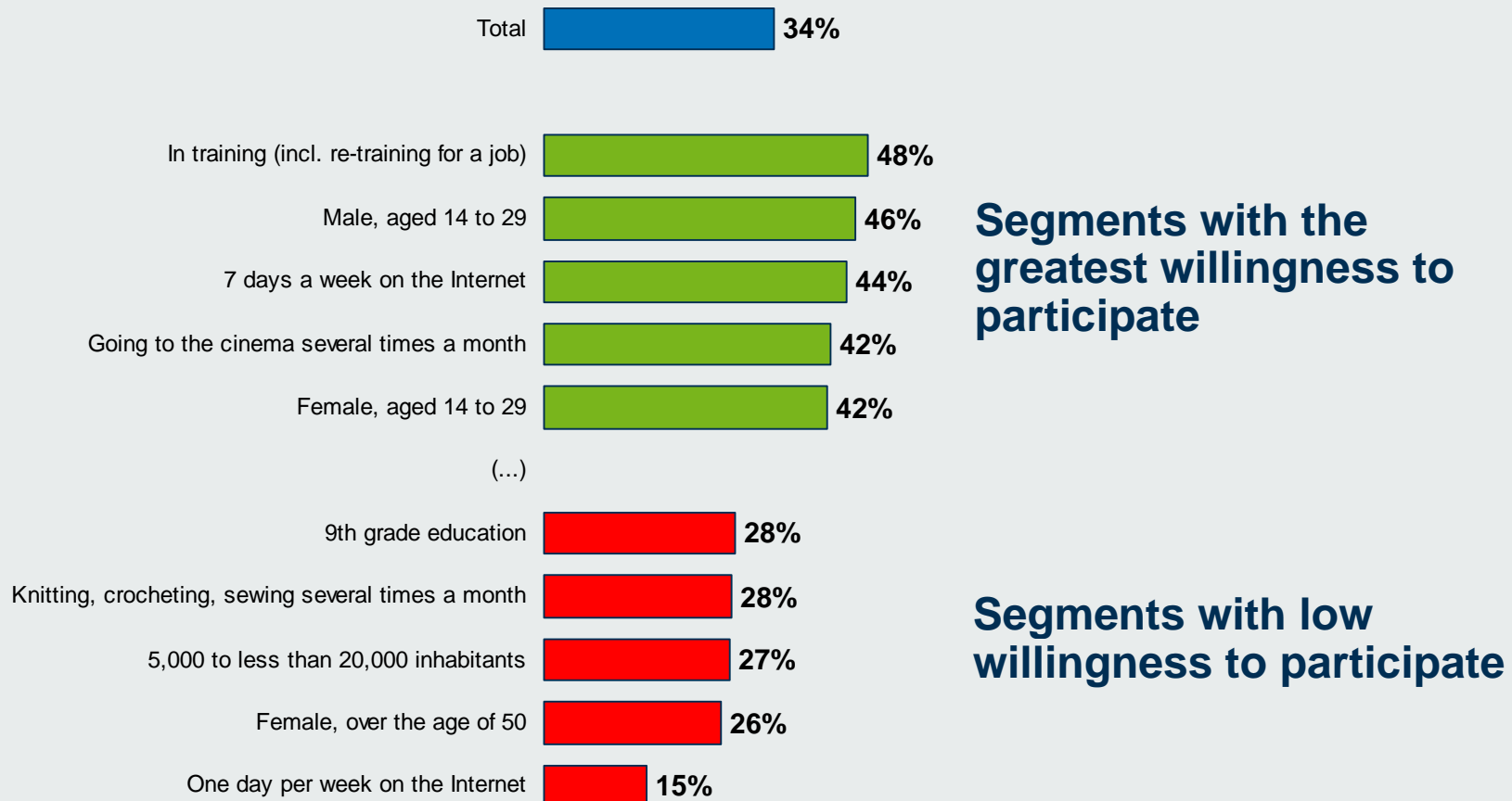
Basis: n=4,286 online users from the MA Poster CATI and the MA Print Media CASI (from the regular process)



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Client Recruitment

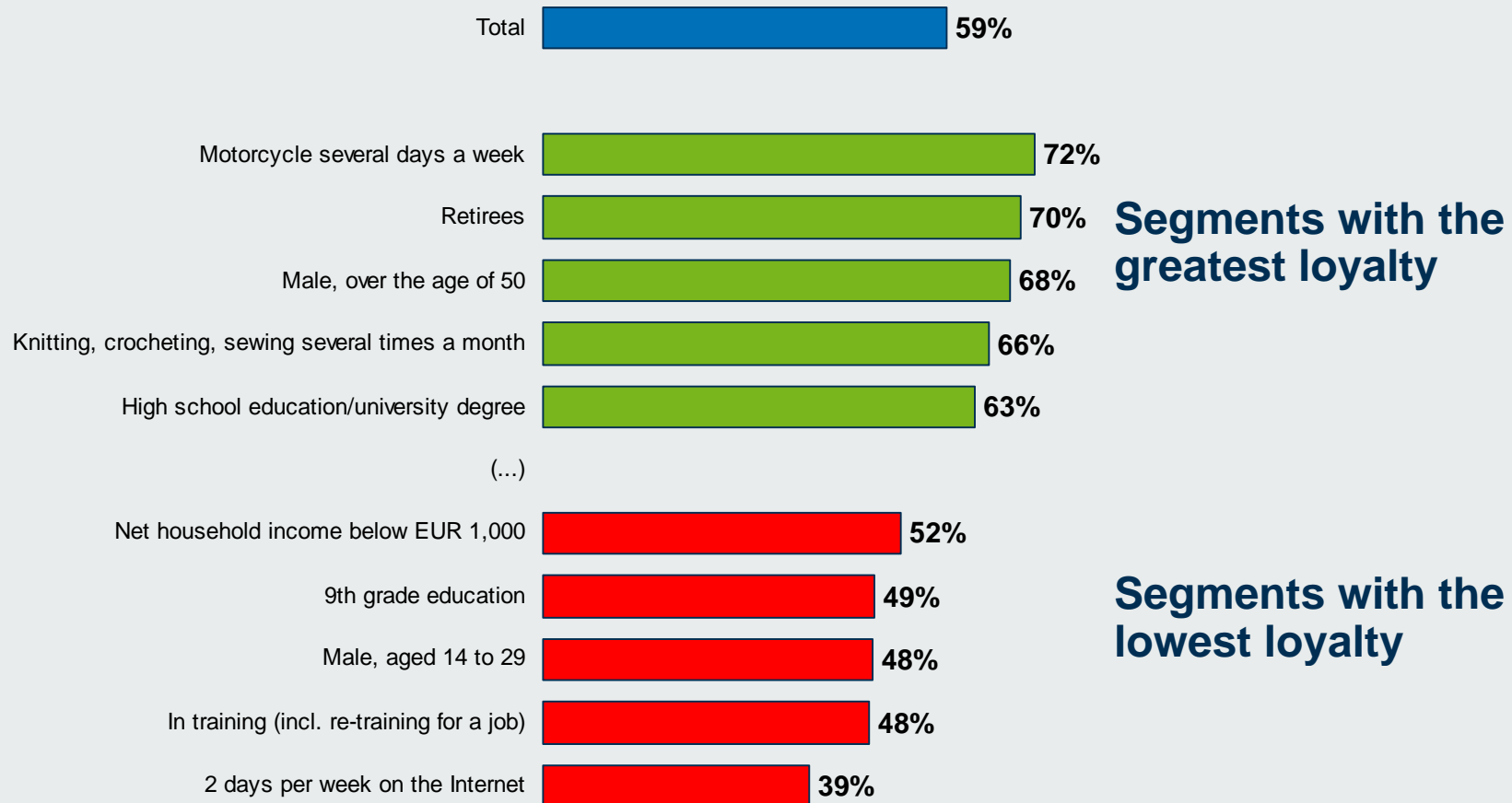
Pre-test: Response rates based on demographics



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Client Recruitment

Pre-test: “Loyalty”* based on demographics



* Share of those who “at least clicked on the invitational link” in the online users willing to participate

Basis: n=1,450 online users willing to participate from the MA Poster CATI and the MA Print Media CASI



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Client Recruitment

Pre-test: Technical measurement

- During the measuring period from January 1 to September 13, 2011, 652 AGOF-qualified clients were found in the UCDW (Unique Client Data Warehouse) who at least started the online questionnaire at a computer.
- Ø Client lifespan: 166 days
- These data are currently being checked for their principle suitability for linking the ma Online with the ma Intermedia (ISBA).

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Client Recruitment Pre-test: Summary

- The willingness to participate among online users is twice as high for the CATI survey (41%) as for CASI (21%).
- In addition, the incentive for the sequence selected for the test only had a noticeable effect for CATI.
- Internet usage, age, gender, education and highly correlated variables had the greatest influence on the willingness to participate.
- Segments with a low willingness to participate – including older interviewees in particular – compensate this fact with greater loyalty.
- The differences between the participants with and without incentive are relatively low.

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Client Recruitment ...in regular operations!

Pre-test:

Currently used in:

- ma Print (CASI)
- ma Poster (CATI)
- ma Online (CATI)

Subsequent use in:

- ma Radio



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Qualitative pre-test: Profile

Objective: Data survey with real instruments (feasibility check, handling test),

identification of need for optimization

Survey:

Introductory interview CASI / CAPI

+ Two-week “journal” phase via mobile phone or paper journal

+ Closing interview

+ Online survey / cookie measurement

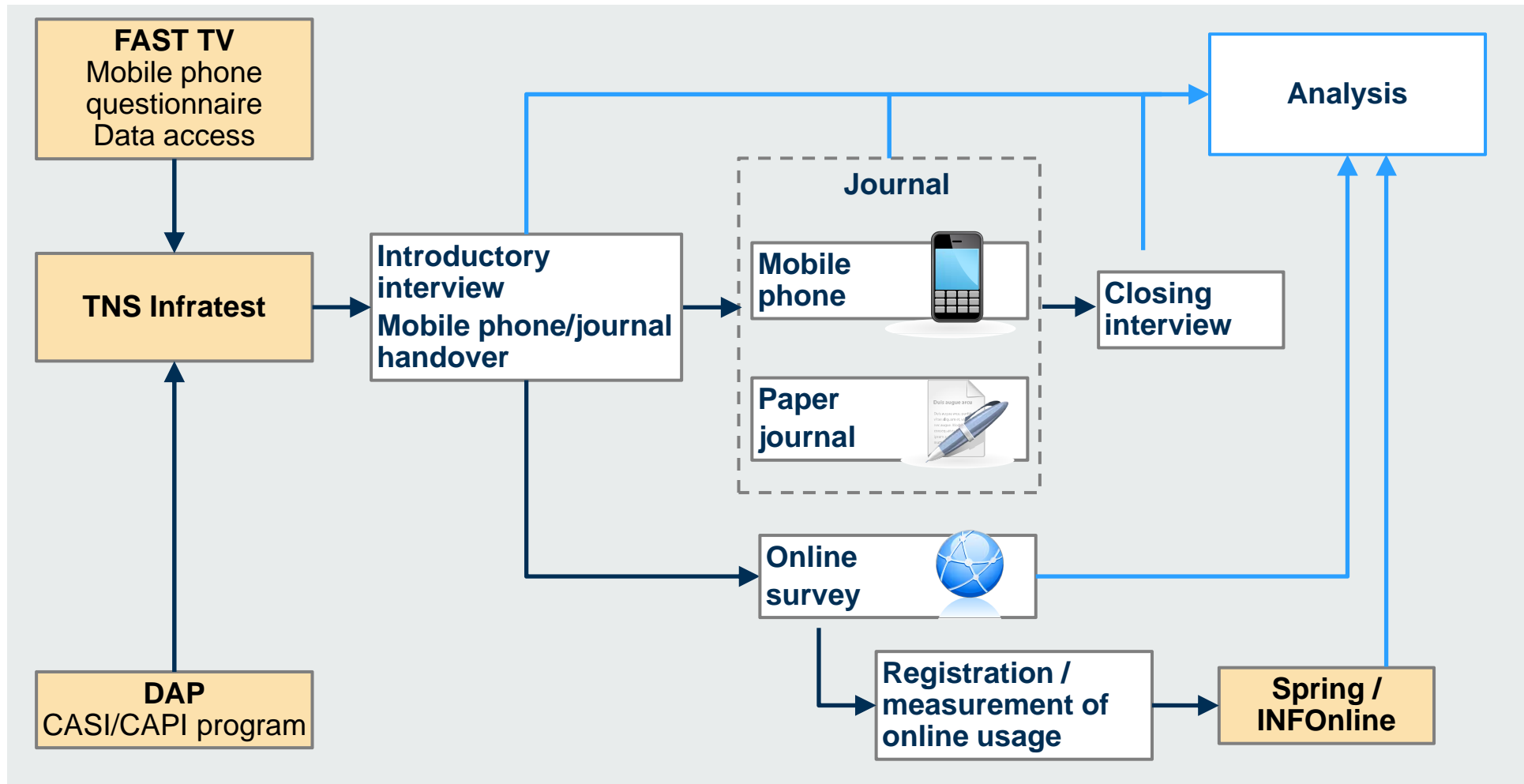
Sample:

Quota sampling according to gender, age, profession, adequate regional distribution

Number of cases: 219 evaluated interviews

Field time: April 30 to July 3, 2011

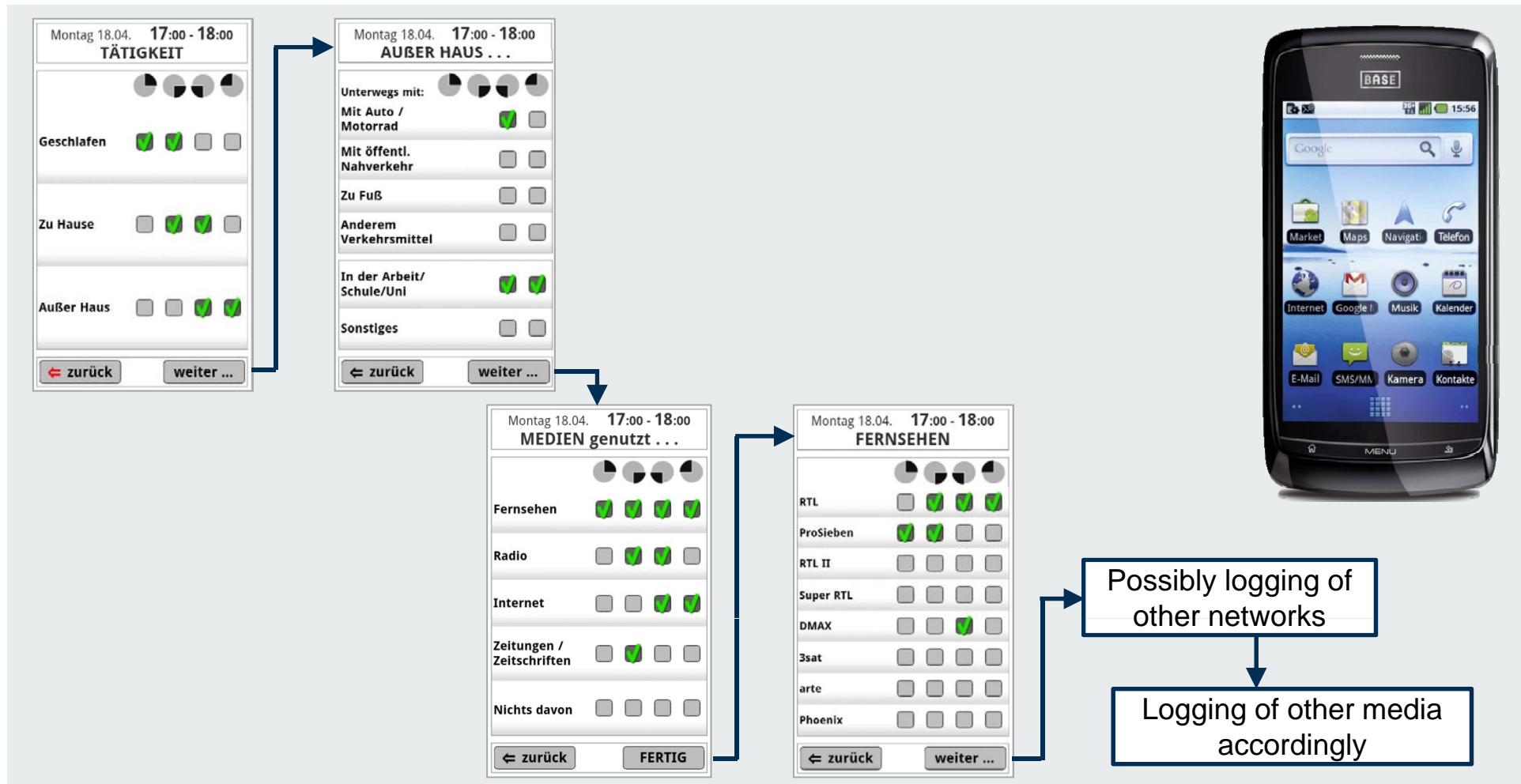
Process overview for the pre-test



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HUB Survey

Pre-test: Mobile phone application



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Comparison of the results HUB Survey vs. AGF Panel / ma Radio:

TV usage



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HUB Survey vs. AGF Panel: TV (weekly coverage)

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AGF TV Panel

At least once for 60 sec. / week



Mobile phone/journal

At least once in 7 days

	AGF TV Panel At least once for 60 sec. / week	Mobile phone/journal At least once in 7 days
ARD	71%	76%
ZDF	67%	62%
RTL	67%	66%
Sat.1	61%	53%
ProSieben	52%	51%

Basis: Mobile phone/journal adjusted, n = 219

agmatm

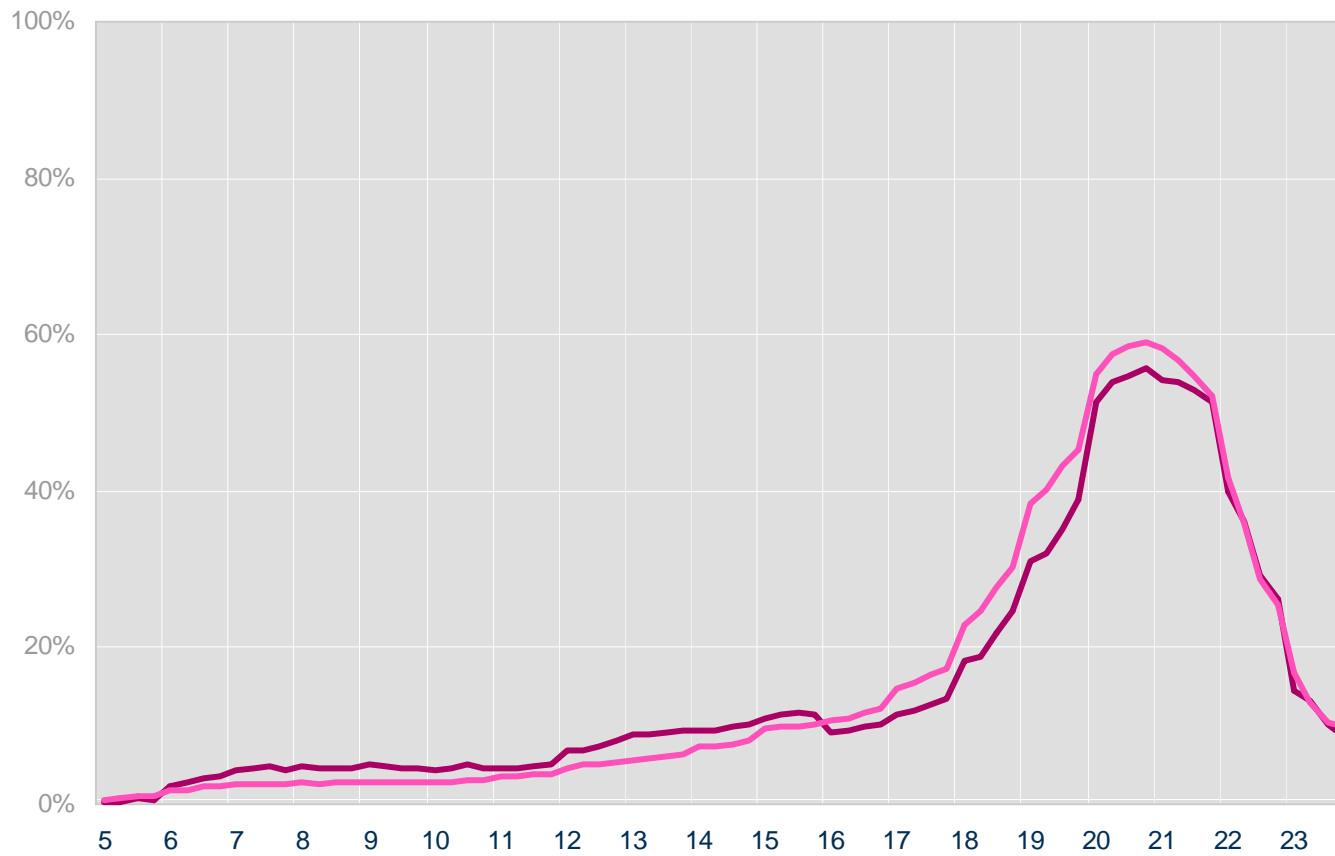
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HUB Survey vs. ma Radio: TV (daily progression in 15-minute periods)



TV HUB Survey



TV ma Radio



Basis: Mobile phone/journal adjusted, n = 219

Source: TNS Infratest

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Comparison of the results HUB Survey vs. ma Radio:

Radio usage



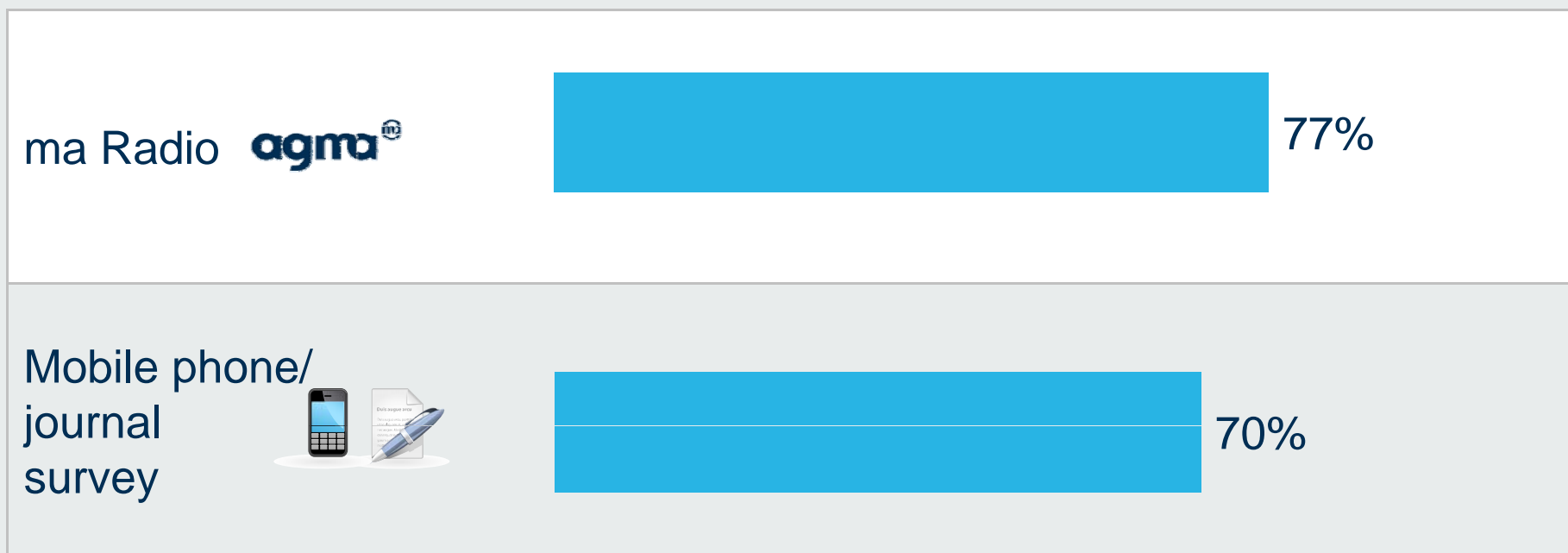
I.
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HUB Survey vs. ma Radio: Radio (listeners per day, Mo-Fr)



Basis: Mobile phone/journal adjusted, n = 219



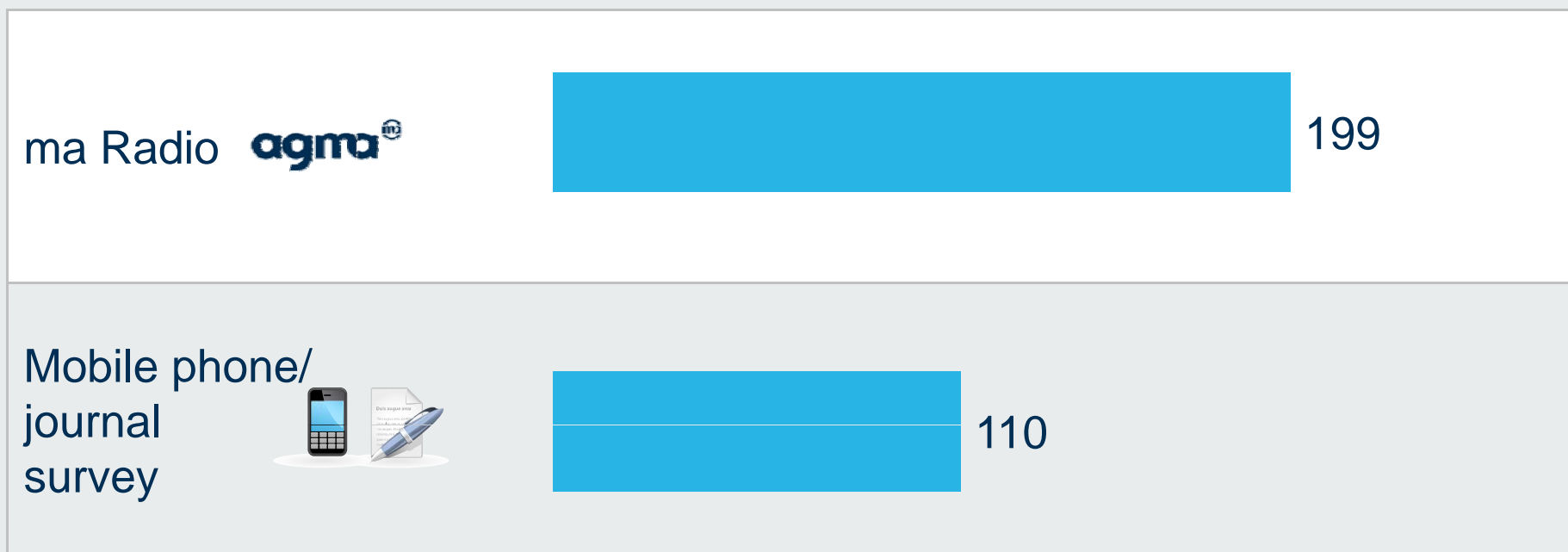
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HUB Survey vs. ma Radio: Radio (listening duration Mo-Fr, in minutes)



Basis: Mobile phone/journal adjusted, n = 219



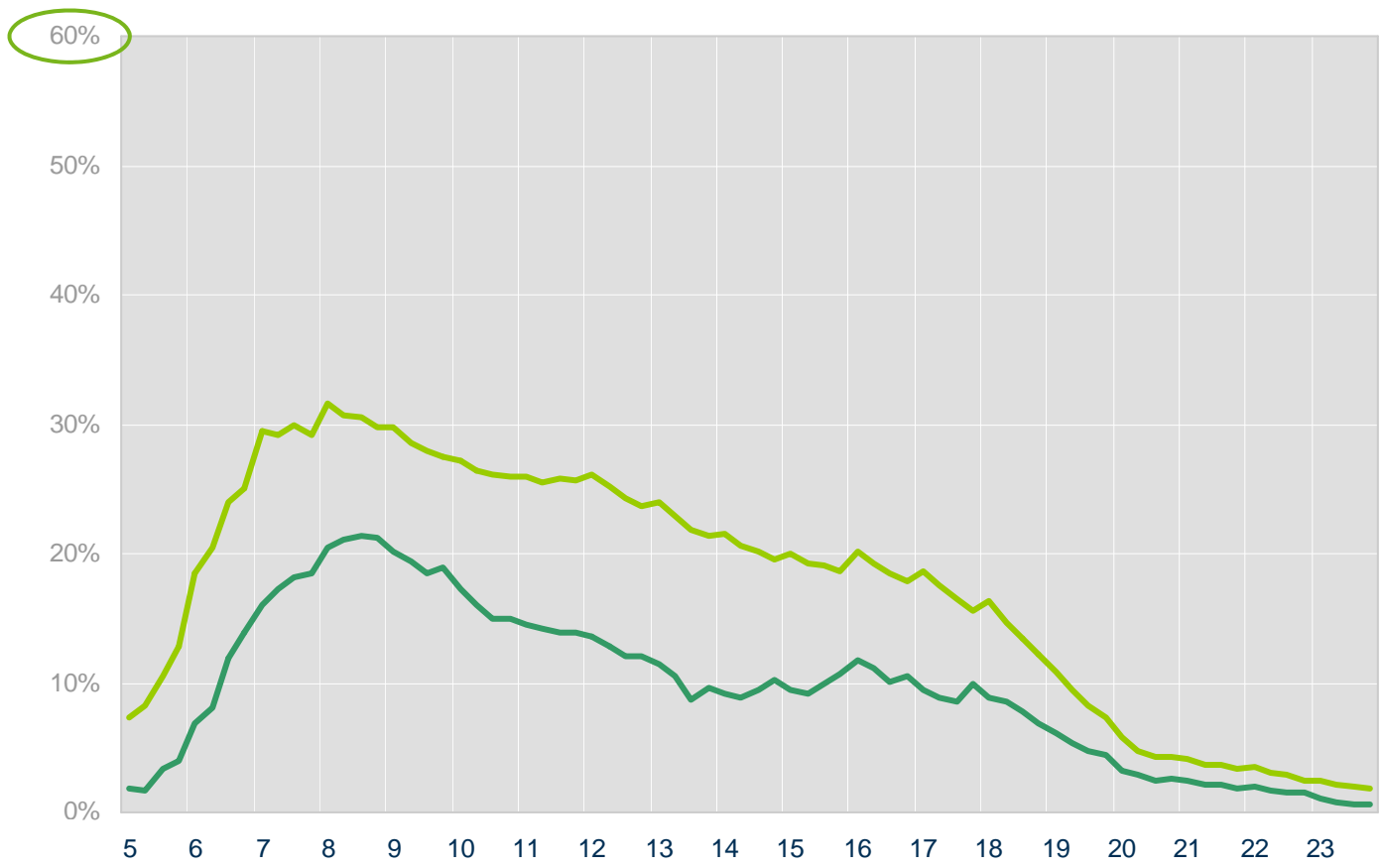
I.
Händler 2.0

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HUB Survey vs. ma Radio: Radio (daily progression in 15-minute periods)



60%



Radio HUB Survey

Radio ma Radio



Basis: Mobile phone/journal adjusted, n = 219

Source: TNS Infratest

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Comparison of the results HUB Survey vs. ma Print Media:

Daily newspaper/magazine usage



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Händler 2.0

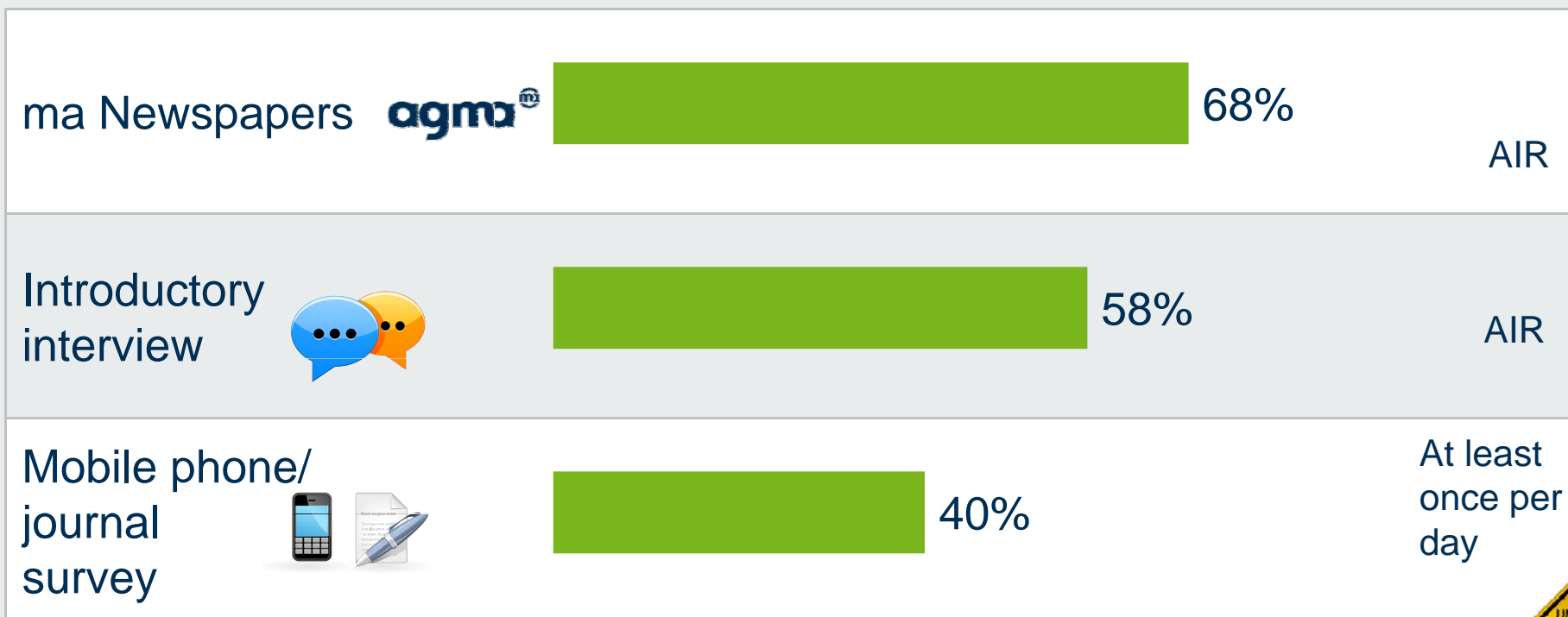
II.
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HUB Survey vs. ma Print Media: Daily newspapers

Newspapers overall: AIR vs. AIR vs. Read at least once per day (Mo-Fr)



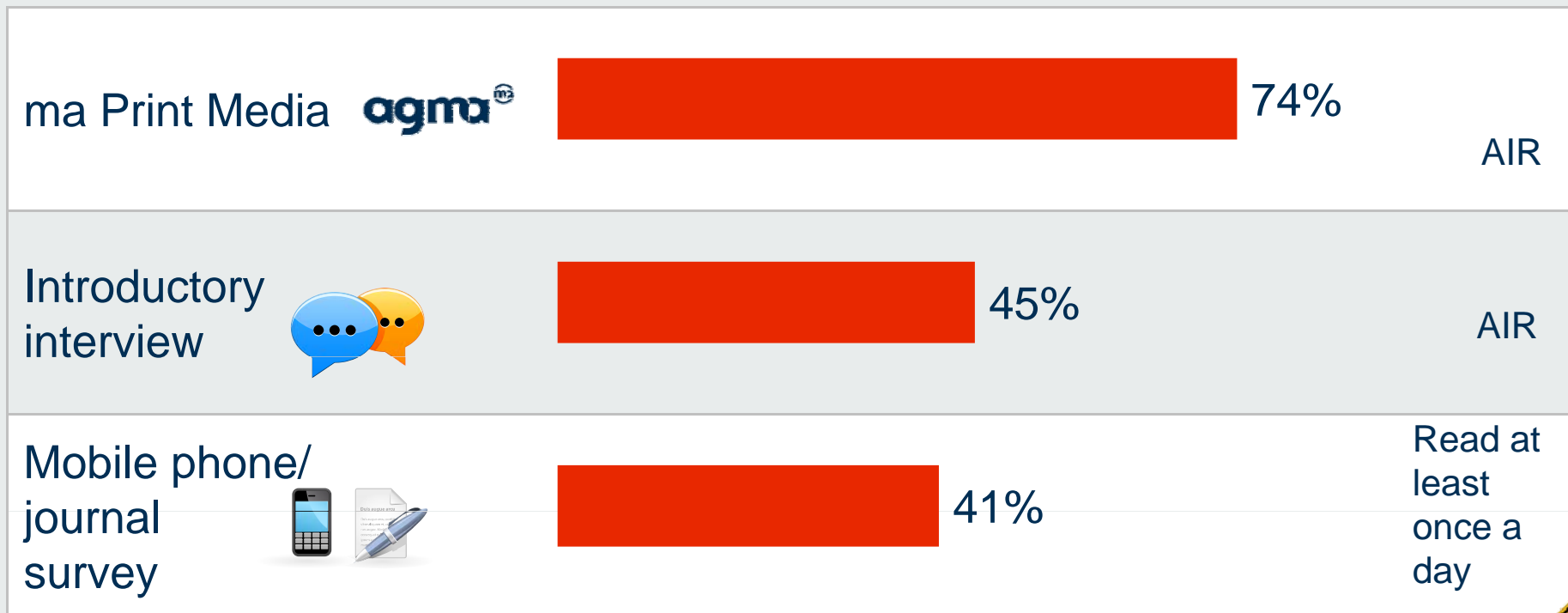
Basis: Introductory interview adjusted, n = 219 / Mobile phone/journal adjusted, n = 219



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HUB Survey vs. ma Print Media: Magazines

Weekly magazines overall: AIR vs. Read at least once in 7 days



Basis: Introductory interview adjusted, n = 219 / Mobile phone/journal adjusted, n = 219



I.
Händler 2.0

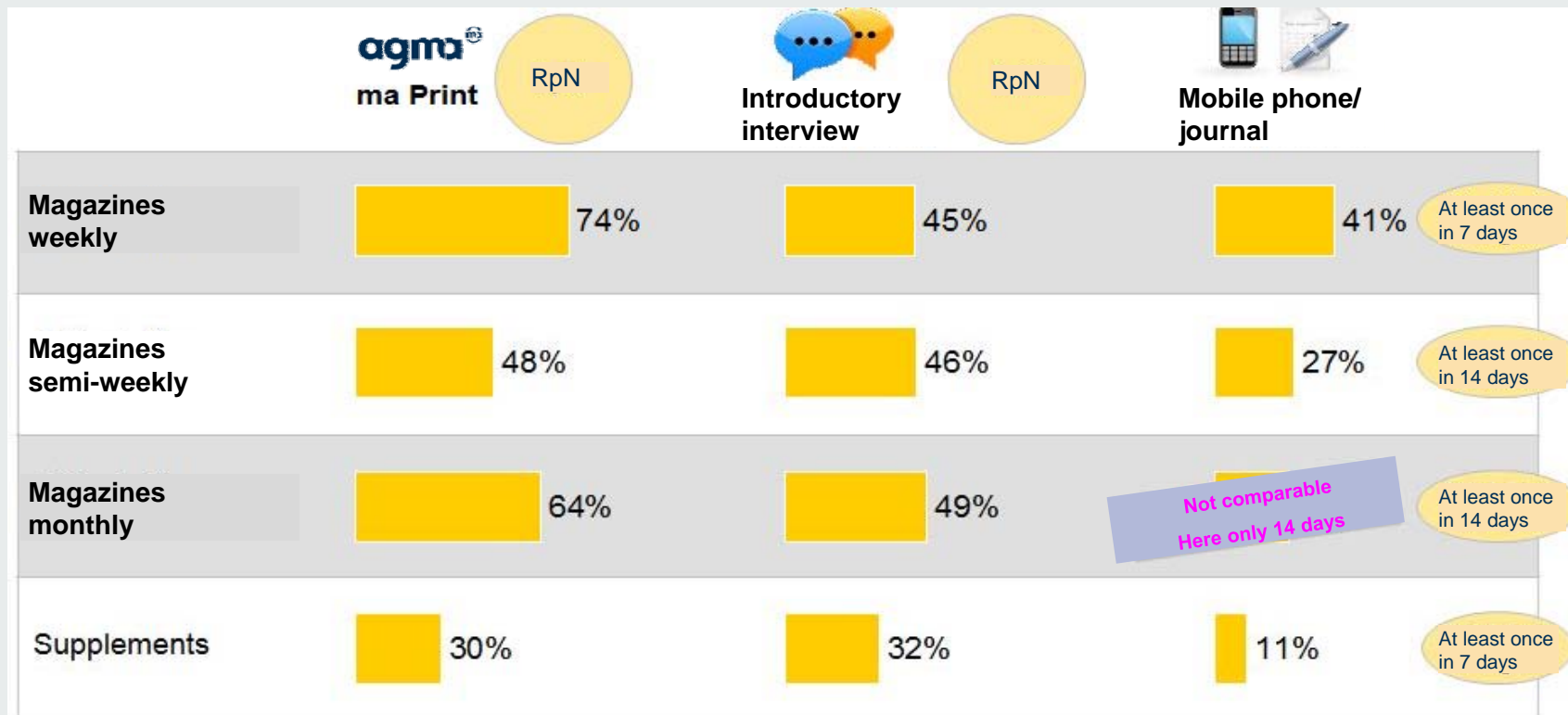
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HUB Survey vs. ma Print Media: Magazines

Magazines: AIR vs. Read at least once in 7 days vs. Read once in 14 days



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Comparison of the results HUB Survey vs. ma Poster / ma Radio:

Mobility (Poster)



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Händler 2.0

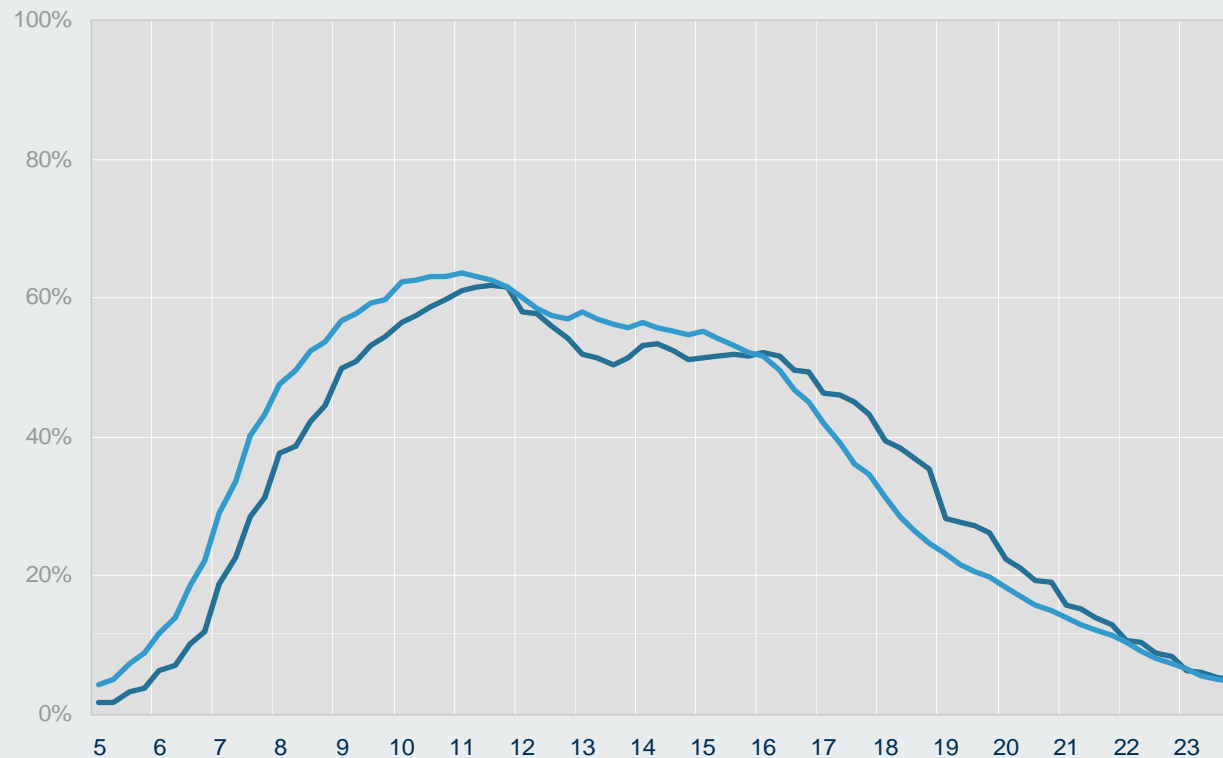
II.
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HUB Survey vs. ma Radio: Mobility – “Outside the home”

“Outside the home” Mo-Fr (daily progression in 15-minute periods)



— Outside the home HUB Survey

— Outside the home ma Radio



Basis: Mobile phone/journal adjusted, n = 219



I.
Händler 2.0

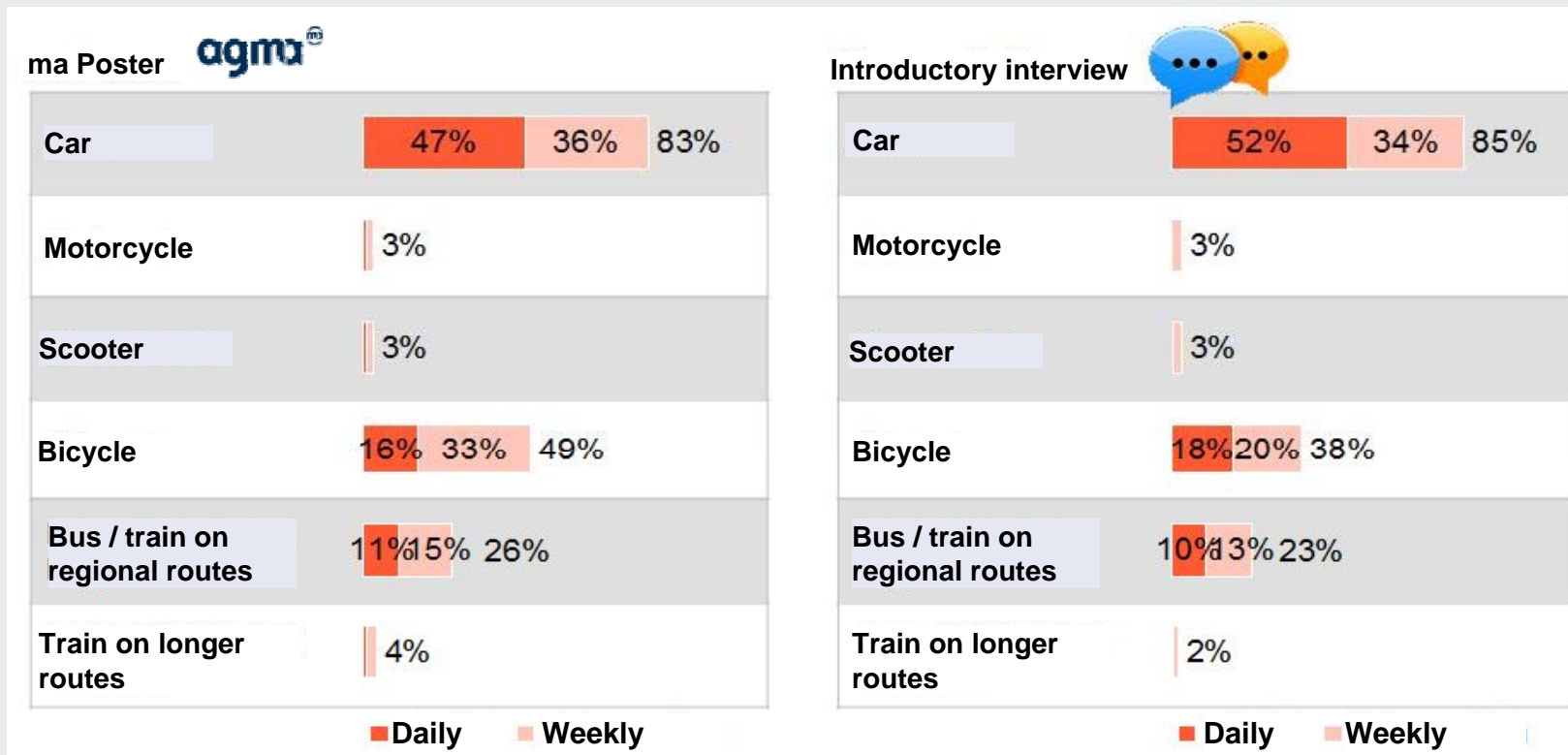
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HUB Survey vs. ma Poster: Mobility – Public transportation

Public transportation used: (almost) daily / at least once a week



Basis: Mobile phone/journal adjusted, n = 219



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Comparison of the results HUB Survey vs. ma Online:

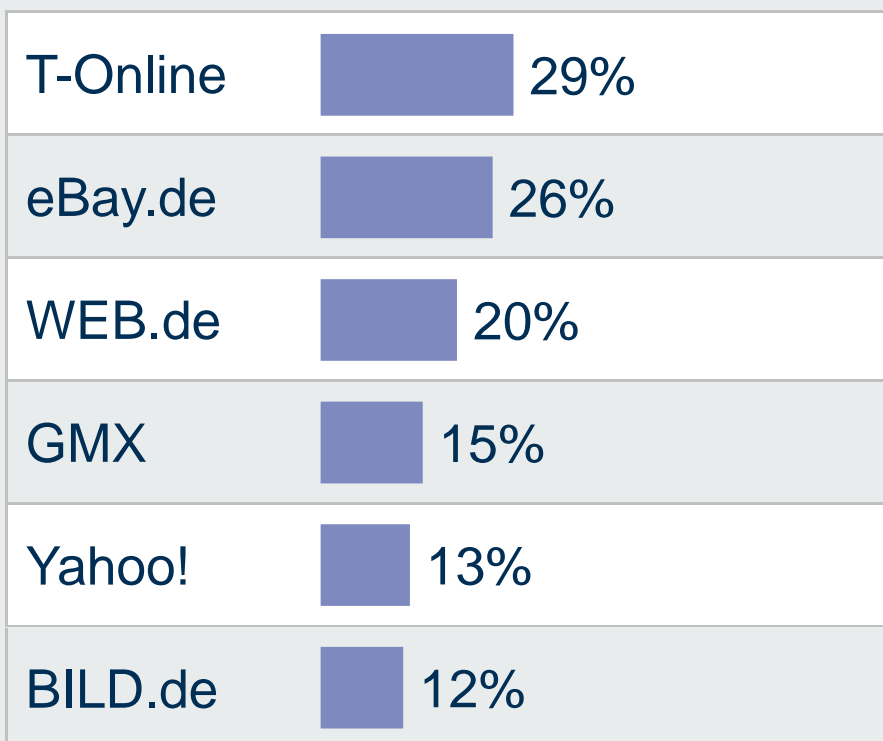
Internet usage



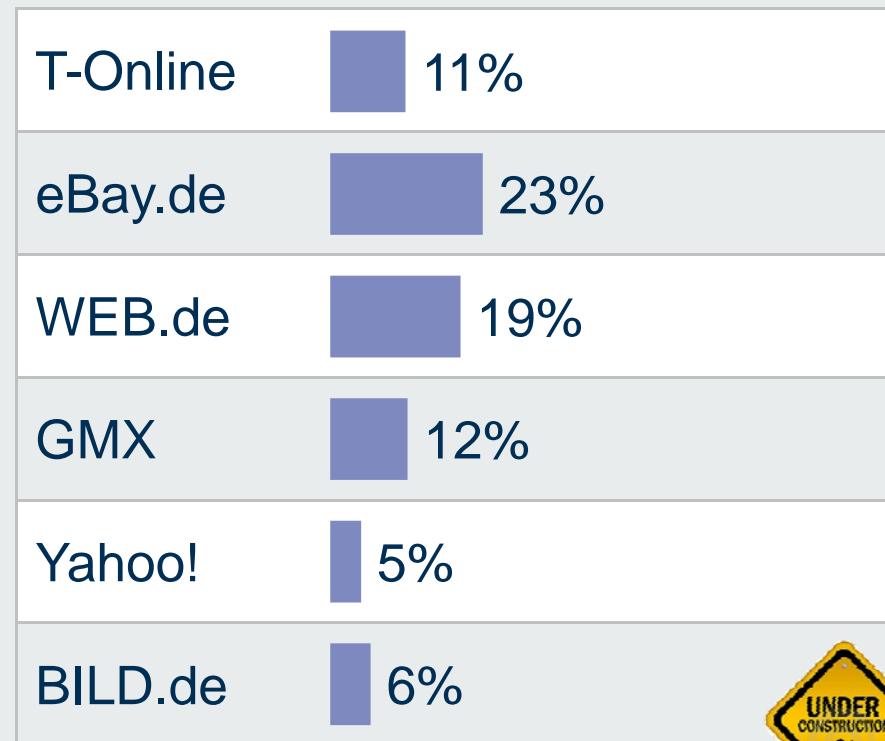
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HUB Survey vs. ma Online: Internet (unique users)

agma ma Online
Unique users per week



Mobile phone/journal
At least once in 7 days



Basis: Online users in the past 3 months, mobile phone/journal, n = 183

I.
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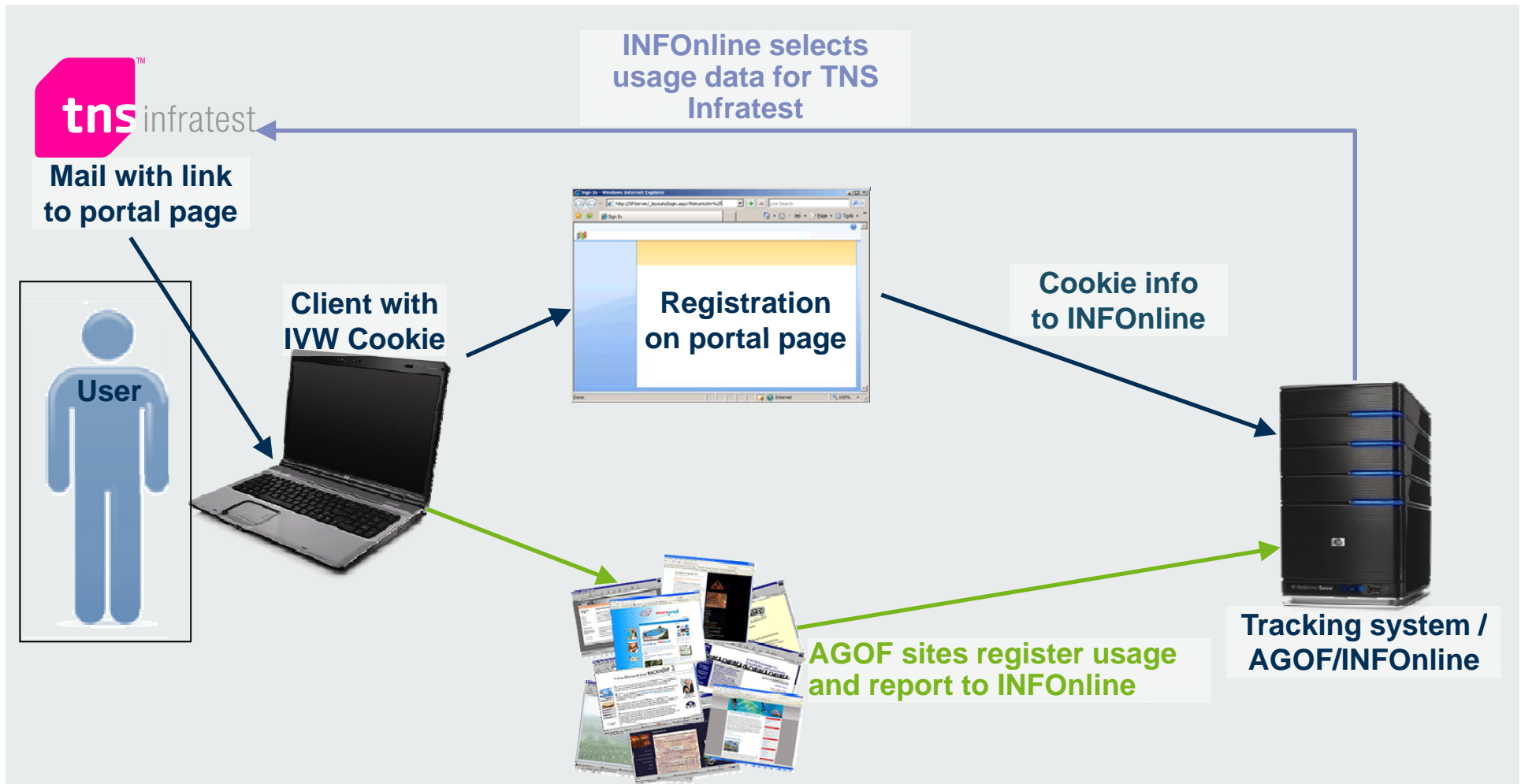
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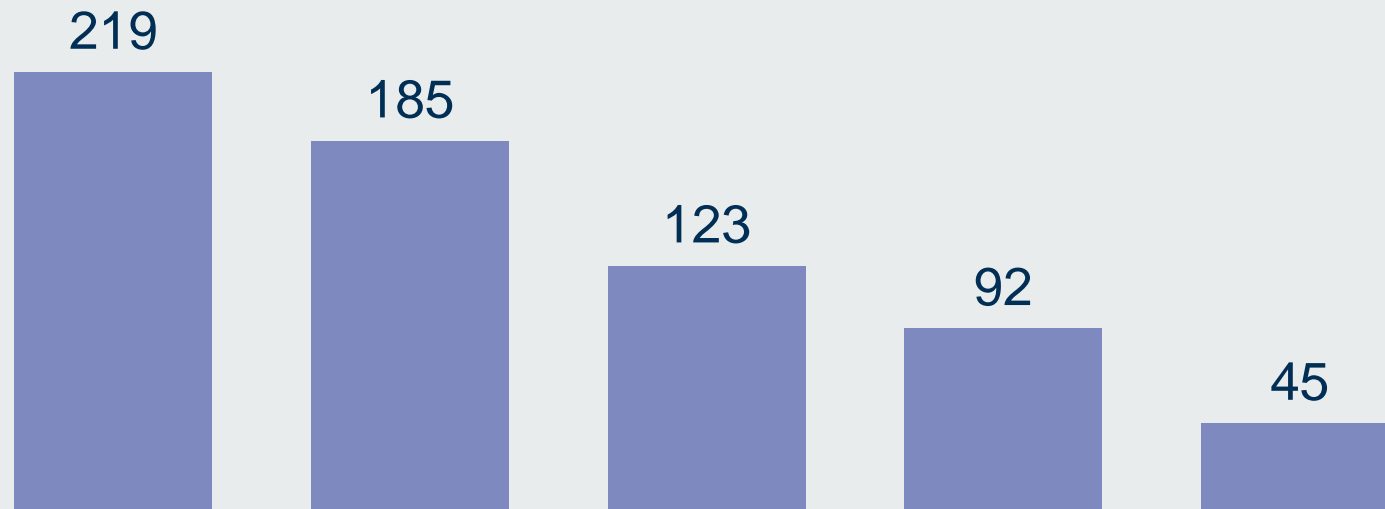
Passive “measurement” of Internet usage



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Passive Internet measurement: Willingness to participate



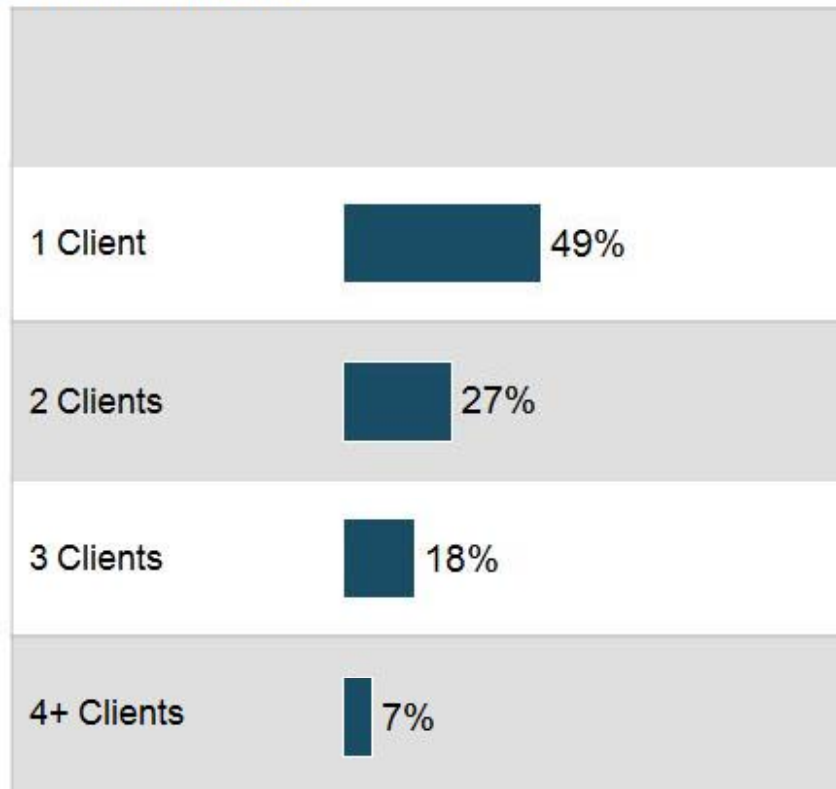
	Target persons	Internet usage	E-Mail indicated	Participation online interview	Consent to measurement
Share in target persons		84%	56%	42%	21%
Share in Internet users			66%	50%	24%

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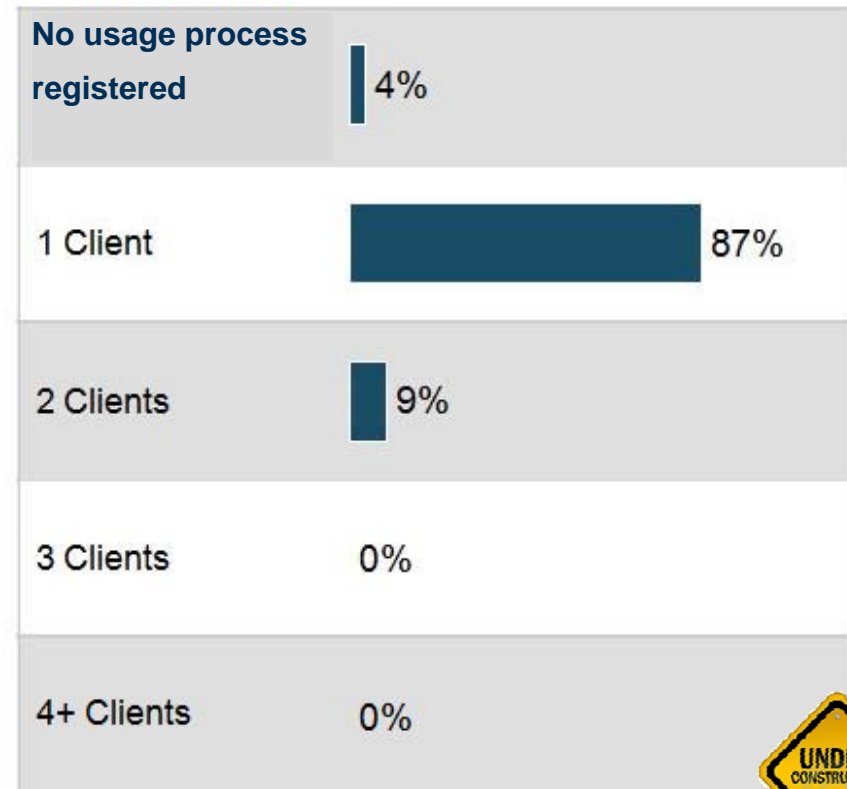
HUB Survey

Passive Internet measurement: Clients

Online interview



Online measurement



Basis: Online interview / Online measurement: Target persons who consented to the measurement, n = 45



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HUB Survey

Passive Internet measurement vs. mobile phone phase

Only restricted possibility for validating entries in the mobile phone due to passive measurement:

Limitations of the passive measurement:

- Only part (25%) of the target persons consented to the measurement.
- Target persons do not register all clients (multi-client problem).
- Registered clients are also used by others (multi-user problem).

Limitations for entered data:

- Recall ability of the interviewees
- Lack of awareness at times of the diversity of the used websites (e.g. Google)

I.
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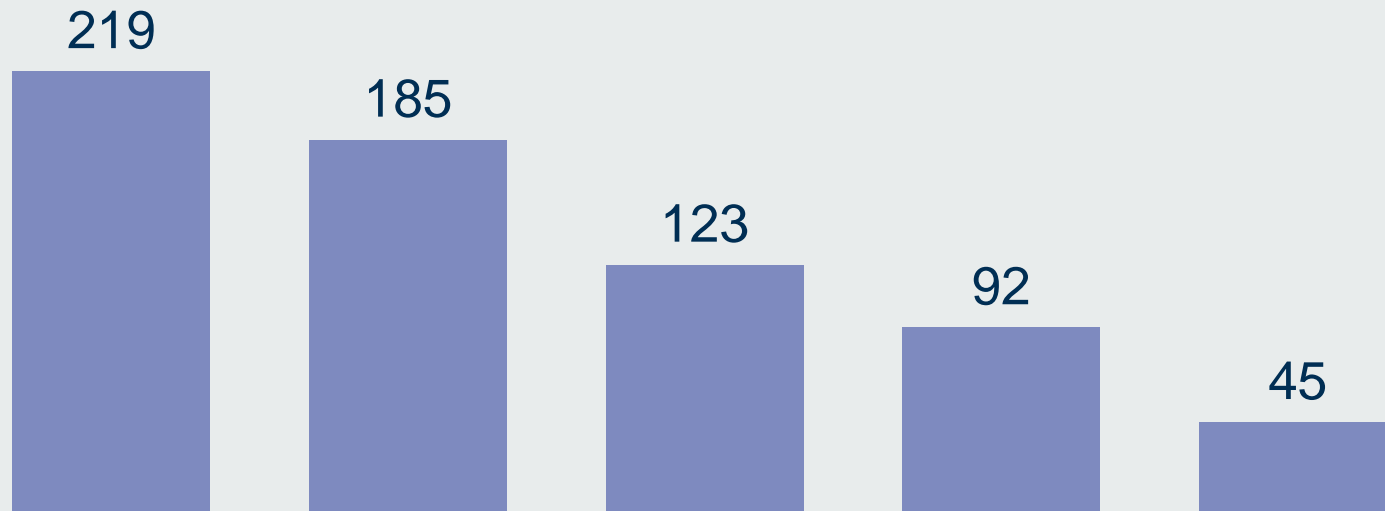
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Passive Internet measurement vs. mobile phone phase



	Target persons	Internet usage	E-Mail indicated	Participation online interview	Consent to measurement
Share in target persons		84%	56%	42%	21%
Share in Internet users			66%	50%	24%

Derivation of an estimate model for non-measured online users

I.
Händler 2.0

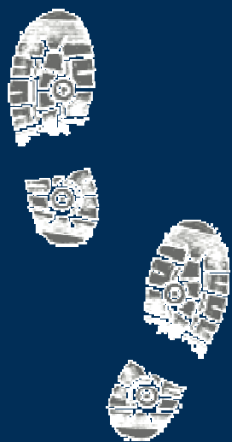
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Next Steps



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HUB Survey Next Steps

Additional, quantitative pre-test in 2012:

- 500 cases

Implementation of lessons learned from the first pre-test:

- Adjust questions / layout of the introductory interview even more strongly to the surveys of the individual media types.
- Possibly aid media usage query on mobile phones with activities.
- Improve capture of media usage on the side and less frequent media usage.
- Better mobile phones with faster response times
- ...

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Objectives



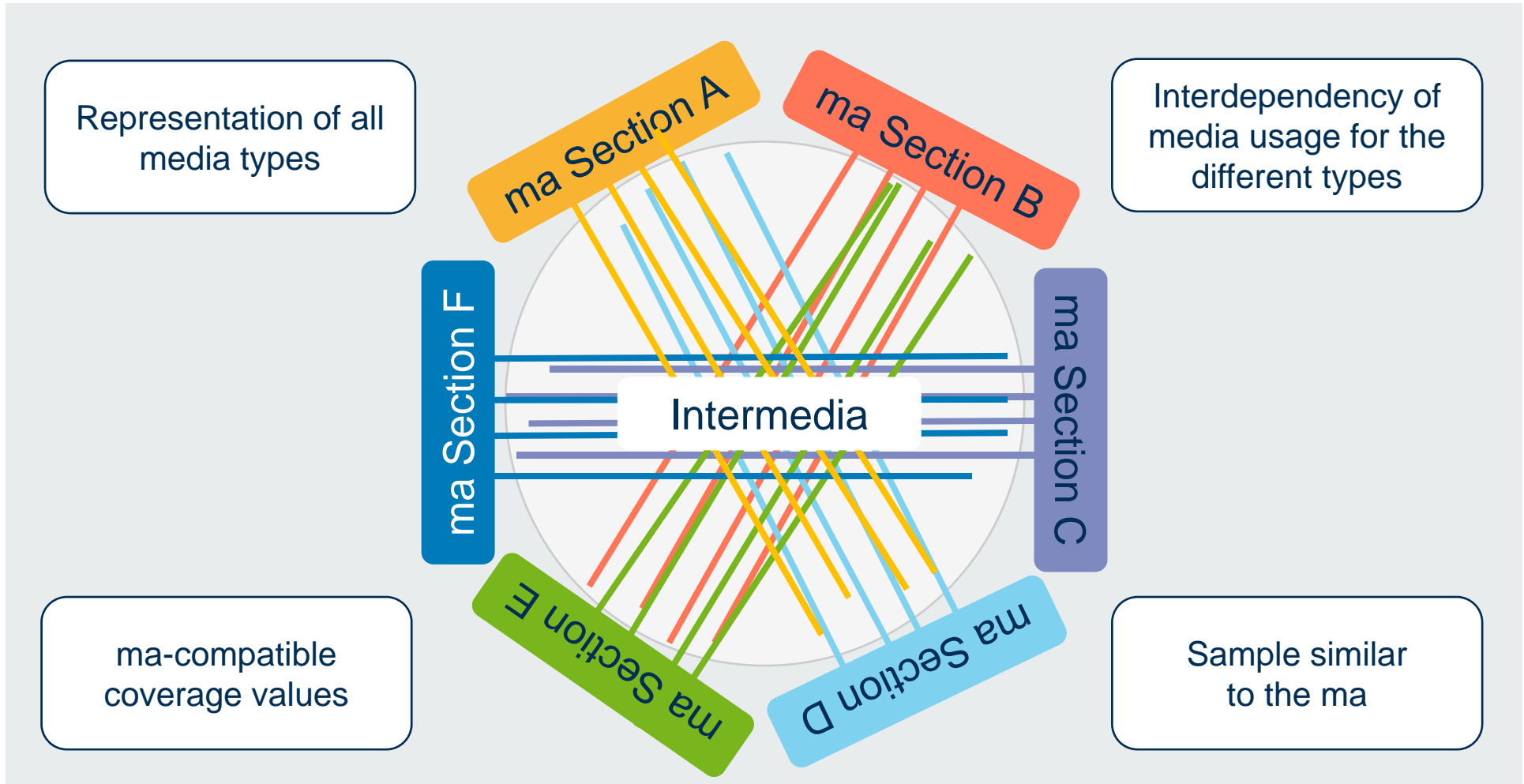
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HUB Survey and ma Intermedia: Requirements

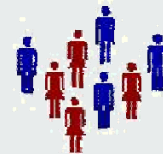


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HUB Survey and ma Intermedia: Sample

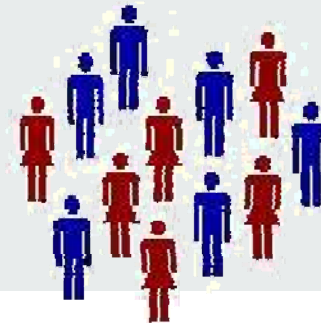
- The number of interviews greatly impacts the analytical possibilities but also the costs.
- Thorough analysis on the number of required cases:
 - Planning options for groups/combinations of advertising media

⇒ Small number of cases!



- Planning options for each individual advertising medium shown in the ma sections

⇒ High number of cases!



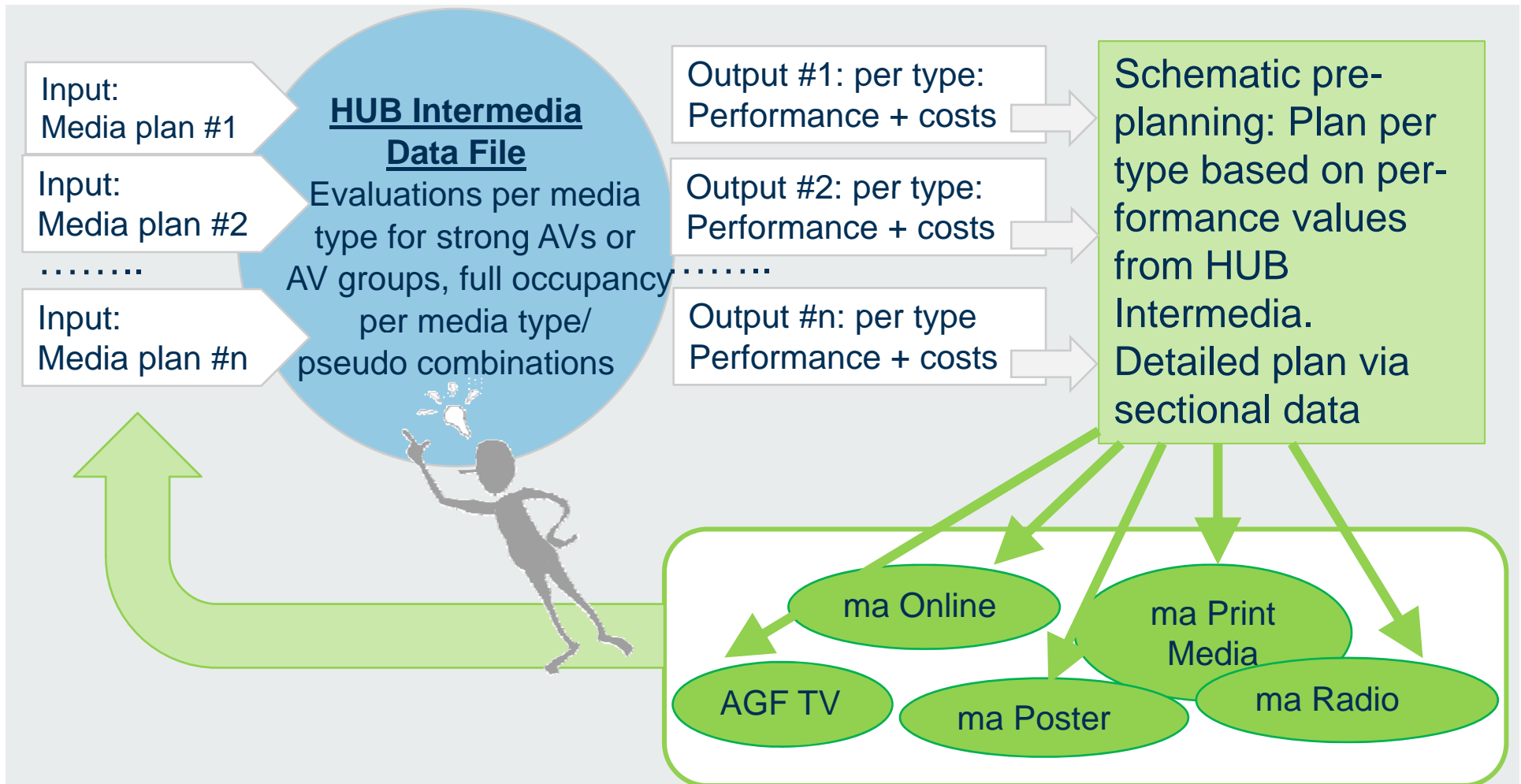
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HUB Survey and ma Intermedia: Brainstorming...

ma Intermedia with HUB Survey – Idea:

- Creation of a **large basic dataset** by merging HUB into ma
 - Large, representative sample
- **Adjustment of coverage values** to the individual ma sections
 - Media usage over time and overlaps of the media types from the HUB Survey
 - Original coverage values from ma sections
- Integration into an **intermedia planning tool**

HUB Survey and ma Intermedia: Brainstorming...



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New concepts for intermedia research

II.
Händler 2.0 (all media in one interview)

Gabriele Ritter

III.
Client Recruitment (eMail follow-up)

Gabriele Ritter

IV.
HUB Survey (time budget survey)

Christiane Korch

V.
Current discussions

Christiane Korch

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Current discussions

- The **Händler 2.0** model is currently pursued further in an additional testing phase: Within the ma Print Media, additional questions from other media types are asked.
- **Client recruitment** is to be implemented in all ma surveys.
Already started: ma Online, ma Poster, ma Print Media
To follow: ma Radio
- **HUB Survey:**
Another testing phase with 500 cases is currently in preparation.



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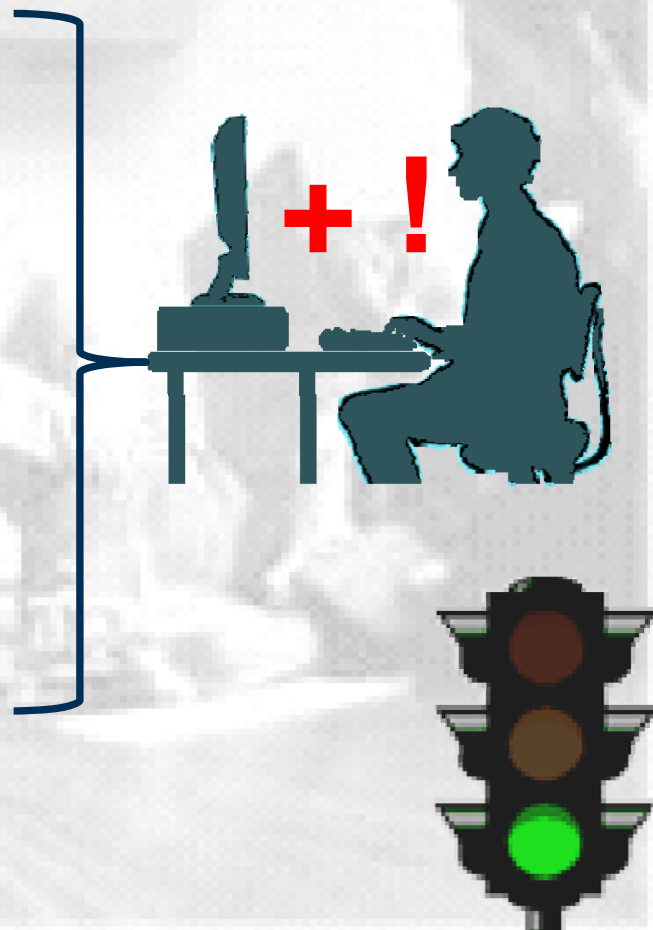
Current discussions



Händler 2.0

HUB Survey

Client Recruitment





...to be continued...

EMRO Annual Conference 2013

Part IV